

Terms and Conditions

For TRG Associates, a UK-Based SME Consultancy specialising in Reputation Management and Crisis Communications

1. Introduction

These Terms and Conditions (“Terms”) govern the provision of consultancy services by TRG Associates, a company registered in the United Kingdom, specialising in Reputation Management and Crisis Communications (“the Consultancy”). By engaging the Consultancy, the Client agrees to be bound by these Terms. If you do not agree to these Terms, please do not use our services.

2. Definitions

- “Consultancy” refers to TRG Associates and its representatives.
- “Client” refers to the individual or organisation engaging the Consultancy’s services.
- “Services” means the reputation management and crisis communications consultancy services provided by the Consultancy.
- “Agreement” means the contract formed between the Consultancy and the Client as set out by these Terms.

3. Scope of Services

The Consultancy will provide professional advice and support in areas of reputation management and crisis communications as agreed in writing with the Client. Any additional services outside the agreed scope will require a separate agreement and may incur additional charges.

4. Fees and Payment

- All fees will be agreed in writing before commencement of services.
- Invoices are payable within 30 days of receipt unless otherwise specified in writing.
- Late payments may incur interest at a rate of 4% per annum above the Bank of England base rate.
- All prices are exclusive of VAT, which will be charged at the prevailing rate where applicable.

5. Confidentiality

The Consultancy will treat all information received from the Client as confidential and will not disclose it to any third party without the Client's prior written consent, except as required by law. This obligation shall survive termination of the Agreement.

6. Client Responsibilities

- The Client agrees to provide accurate and complete information necessary for the Consultancy to perform its services.
- The Client shall respond promptly to requests for information and cooperation.
- The Client is responsible for decisions made following advice or recommendations provided by the Consultancy.

7. Limitation of Liability

The Consultancy's liability for any claim arising out of or relating to the provision of services shall be limited to the amount paid by the Client for those services. The Consultancy shall not be liable for any indirect, consequential, or special loss, including but not limited to loss of profit, business interruption, or reputational damage.

8. Intellectual Property

All intellectual property created by the Consultancy in the course of providing services, including reports, strategies, and written materials, shall remain the property of the Consultancy unless otherwise agreed in writing. The Client is granted a non-exclusive, non-transferable licence to use such materials for internal purposes only.

9. Data Protection

The Consultancy will comply with the UK General Data Protection Regulation (GDPR) and the Data Protection Act 2018 in handling all personal data provided by the Client. Please refer to our Privacy Policy for further details.

10. Termination

- Either party may terminate the Agreement by giving 30 days' written notice to the other party.
- The Consultancy may terminate the Agreement immediately if the Client breaches any material term of these Terms or becomes insolvent.
- Upon termination, the Client shall pay for all services rendered up to the date of termination.

11. Force Majeure

The Consultancy shall not be liable for any delay or failure to perform its obligations due to circumstances beyond its reasonable control, including but not limited to acts of God, war, terrorism, strikes, or governmental action.

12. Governing Law and Jurisdiction

These Terms and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction to settle any such dispute or claim.

13. Amendments

The Consultancy reserves the right to amend these Terms from time to time. The latest version will be made available to the Client upon request and will apply to all new engagements.

14. General

- If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.
- Failure or delay by either party to enforce any right or provision of these Terms shall not constitute a waiver of such right or provision.

For any questions regarding these Terms and Conditions, please contact TRG Associates at info@trga.co.uk